

Taking care of
YOU
& the place
we call home.

NORTHWEST HEALTH 2025 Community Benefit Report



667,000
Patient Encounters



\$193 million
Uncompensated Care



\$12 million
Capital Investments



\$193 million
Payroll



\$10 million
Taxes Paid

Overall Community Benefit

\$453 million



Northwest Medical Center - Bentonville



Siloam Springs Regional Hospital



Northwest Medical Center - Springdale



Northwest Medical Center -
Willow Creek Women's Hospital

*Providing safe, quality healthcare services
to our community is rewarding work.
We are grateful for the trust every patient places in us.*



Volume and dollar amounts are approximate.
Overall Benefit includes charitable contributions and dollars spent locally.

2025 Highlights



● CARING FOR NORTHWEST ARKANSAS

In 2025, Northwest Health delivered on its commitment to provide quality healthcare at more than 667,000 patient encounters across its hospitals and other sites of care.

● UNCOMPENSATED CARE

We provided more than \$193 million in charity and uncompensated care for the community's most vulnerable and have resources to help them secure medications and medical support devices.

● QUALITY EMERGENCY CARE

Our emergency department delivered medically necessary, life-saving care at more than 82,000 visits in 2025, regardless of the individual's ability to pay.

● ADDRESSING SOCIAL DETERMINANTS OF HEALTH

Through financial donations and acts of service, we support local charitable and community organizations, including Community Blood Center for the Ozarks, Peace at Home Family Shelter and Saving Grace. Our third annual Jars of Love drive collected more than 3,200 jars of peanut and other nut butters for Northwest Arkansas Food Bank and The Manna Center.

● DEVELOPING FUTURE PROVIDERS

We provide an RN residency program to help new graduate nurses transition to independent practice with competence and confidence. Our Springdale hospital is also a clinical rotation site for the University of Arkansas for Medical Sciences Family Medicine residency program, which includes 28 residents.

● EXPANDING ACCESS

Orthopedic Care – We expanded orthopedic services in 2025 by recruiting three orthopedic surgeons and two mid-level providers, increasing access to orthopedic evaluation, treatment and surgical care for patients in our community.

Women's Health Care – We enhanced access to women's health services by recruiting five OB/GYN physicians, three mid-level providers and a gynecologic surgeon, and by opening a new OB/GYN clinic in Springdale.

Primary Care – We improved access to primary care by welcoming three new advanced practice providers to Northwest Physicians, LLC, an affiliate of Northwest Health.

General Surgery – We added two general surgeons, strengthening surgical services and expanding capacity for procedures such as endoscopy, minimally invasive surgery and hernia repair.

SERVICES



4 Hospitals



2 Standalone
Emergency Departments



29 Physician Clinics



1 Walk-In Care



2 Ambulatory
Surgery Centers